

arnold holstein

From Fruit to Premium Distillate
Stir – Pump – Wash – Convey – Grind – Store



Fruit Processing Equipment

Excellent Ideas and State-of-the-art Products from Experienced Craftsmen

Expertise across the entire production chain. From the fruit up to mash preparation and the final, bottled distillate. We supply a comprehensive product range precisely tailored to your individual requirements, as the ideal complement to our distillation units. We supply everything – from alcohol gauges, an extensive range of measuring devices, agitators, distiller's wash pumps, fruit mashers, bottling units up to bottle washing units. If you cannot find a certain item in our current catalog, please feel free to contact us. We will be glad to assist you.

Distillation Equipment from Arnold Holstein – Efficient and Innovative!

We have gained worldwide reputation. As a leading manufacturer of distillation equipment, we supply individually customized special units for small distilleries with capacities of 5 to 150 liters. For commercial distilleries, we provide equipment with filling capacities of up to 5,000 liters.

Whether small or large-scale – the concept and design of our equipment is precisely tailored to the requirements of our customers. Optimized workflows with properly utilized accessories guarantee maximum efficiency.



Table of Contents

Mash Agitators	4
Lightweight Manual Agitators	
Manual Agitators for Large Capacity Containers	
Pumps	5
Rod Pumps	
Impeller Pumps	
Fluid Pumps	
Mash Pumps	
SMH Series	
SZH Series	
Stainless Steel Centrifugal Pumps	
Submersible Centrifugal Pumps	
Distiller’s Wash Pumps	
Wash – Convey – Grind	9
Fruit Washing Unit with Grinding Mill	
Inclined Conveyor with Washing Unit	
Type H 65 Hydraulic Juice Press	
Sieve Juicer	
Fruit Masher	
Barrel Masher	
Cutting Mill for Pome Fruits	
Hydropress	
Mash Transport Cart	
Bottle Washing Unit	
Accessories	12
Mash Pump Accessories	
Hoses	
Pipe Fittings	
Distillery Unit Accessories	
Boiling Tank	
Mash Preparation and Fermentation Tank	
Water Softener	
Distillation Test Unit	
Stainless Steel Circular Filter	
Layer Filter	
Alcohol Gauge	
Oechslemeter	
Saccharimeter	
Manual Refractometer	
Vacuum Bottle Filling Unit	
4-head Bottle Filling Unit	
Bottle Draining Rack	
Manual Labeling Machine	
Capsule Shrinker	
Pull Brush for Barrels	
Swivel Head Scrubbing Brush	
Storage	16
Stainless Steel Bucket	
Stainless Steel Jugs	
Glass Balloon Flasks	
Sealable Barrels	
Pallet Container	
Variable Capacity Tank	
Stainless Steel Storage Tank	
General Business Terms and Conditions	18
Fax Inquiry	19



Mash Agitators

RW 300 Type Lightweight Manual Agitator

- Highly efficient for up to 300 liters of container content
- 230 V motor
- 1.1 kW
- Infinitely variable speed from 0 - 700 rpm
- Stainless steel stirrer shaft
- Shaft length: 800 mm – other shaft lengths available upon request
- Propeller diameter = 200 mm
- Weighs only about 6 kg
- For fermented fruit mashes
- Non-fermented Williams and grain mashes as well as semi-fermented stone fruit mashes
- For stirring in yeast and acid
- When processing stone fruit mashes, the flesh is gently removed from the stones
- The stones are not damaged

RW 300 Manual Agitator

- Stirring shaft without motor for use with drills

Agitator for Containers with a Capacity of up to 3,000 Liters

- For large capacity containers
- Areas of application: See lightweight manual agitator
- All parts that come into contact with the medium are made of stainless steel
- Motor with forward/reverse operation

Type RW 1000

- For containers with a capacity of 100 - 800 liters
- 400 V motor
- 0.75 kW
- 1,400 rpm
- Equipped with pole-changing switch
- Protective ring diameter = 210 mm
- Shaft length: 1,000 mm

Type RW 3000

- For containers with a capacity of 500 - 3,000 liters
- 400 V motor
- 1.5 kW
- 1,400 rpm
- The On/Off switch and pole-changing switch are installed separately in the handle
- Protective ring diameter = 270 mm
- Shaft lengths: 1,000 mm / 1,200 mm / 1,500 mm

For Small Container Inlet Openings from 140 mm Ø and Larger

- Detachable protective cage
- Propeller with foldable blades



Pumps

Rod Pumps

- For low-viscosity media
- Ideally suited for pumping from barrels, canisters, balloon flasks or containers
- Equipped with infinitely variable speed controller as On/Off switch
- Equipped with motor protection circuit breaker
- 3 m cable with plug
- Hose connection: 19 mm wide
- Motor: 200 W / 230 V / 50 Hz
- Output: 900 - 4,500 l/h
- Length: 500 mm, 700 mm, 1,000 mm
- Also available in special stainless steel pump version for explosive fluids

Accessories

- Discharge nozzle
- PVC hose made of food-safe fabric, inside width: 19 mm



Impeller Pumps for Winery and Distillery Technology

Impeller pumps combine all the features of centrifugal pumps and positive displacement pumps. These impeller pumps are available in portable (up to size IP 3) and mobile variants.

Advantages

- Medium: Fluids containing kernels, berry residue and stems
- Compact, lightweight design
- Dry and self-priming up to 5 mwc (5-meter water column)
- All pump parts are made of rustproof stainless steel, nonporous polished materials
- Gentle, almost pulsation-free transport
- Easy to clean
- Quick dismounting
- Pressure up to 5 bar
- Bypass feature for easy adjustment
- Available with 2-speed drive or infinitely variable drive
- Pump capacities ranging from 1 to 30 m³/h



Type	Bypass	Connections	Output	Info
IP 3	Yes	IG 1"	5,000 l water/h	230 or 400 V
		IG 1"	1,400 rpm	VA
			0.75 kW	

IP 10	Yes	2 X IG R	10,000 l water/h	400 V
		1 1/4"	1,400 rpm	VA
			1.5 kW	

IP 15	Yes	2 X IG R	15,000 l water/h	400 V
		1 1/4"	700/1,400 rpm	VA
			2.2 kW	

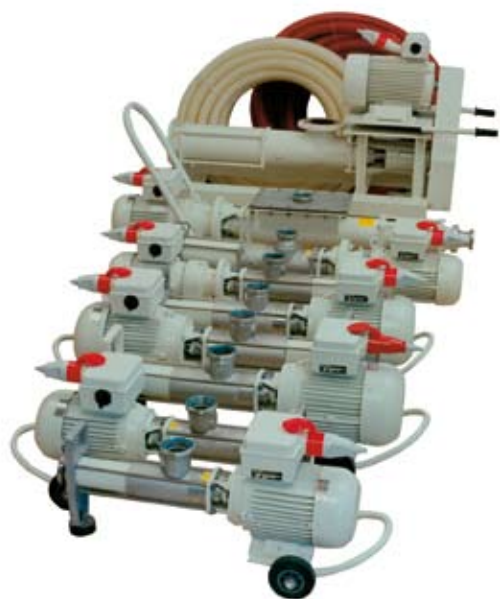
Replacement Impellers for	Dimensions
IP 1	d = 57, h = 22,5
IP 2	d = 56, h = 31,5
IP 3	d = 64, h = 50
IP 10	d = 92, h = 64



Fluid Pump Type HP50

- Medium: Fluids, pome fruit mash, wine yeast
- Output: 10,000 l/h
- Motor: 1.8 kW/400 V
- Dry and self-priming
- Easy to clean
- Optional: Circuit breaker, flow rate control





Various Mash Pump Models

The right pump for every task. Depending on volume, distillation material properties, and requirements concerning technical compatibility with the existing equipment – we will be glad to provide advice and assistance.

Eccentric Screw Pumps

Self-priming eccentric screw pumps for transporting fluids or mashes. Guaranteed gentle handling of mashes containing solid contents, such as, e.g., cherries, plums, grapes and berries. We supply the right pump for any task, with outputs ranging from 4,500 to 40,000 l/h.

Over the past 40 years, eccentric screw pumps have prevailed in the beverage industry as the most commonly used type of positive displacement pump. Their gentle product handling, almost pulsation-free adjustable feed flow rate, self-priming characteristic and application options for transporting fluid, non-homogeneous and highly viscous products form the basis for the triumphant success of this pump type.

Opt for our pumps, featuring cutting-edge technology and outstanding craftsmanship!

SMH Series

The SMH series comprises pumps especially developed for fruit distillation. Due to the extremely eccentric rotor, the feed chambers between the rotor and stator are particularly generously dimensioned, so that the stone fruit mashes are treated exceptionally gently.

All rotors are equipped with a threaded connection for mounting a feeder screw. For pumps type SMH 50 and higher, the inlet port of the pump can be fitted with a DN90 screwed male thread to facilitate easy connection of a mash funnel.

These mash pumps are ideally suited for distilleries. All distillation media are smoothly and gently transported. During the pumping process, the chambers (which remain constant in size) between the rotor and stator are “pushed” from the pressure side and “pulled” from the suction side, which prevents the transported media from being squashed and ensures that the fruit stones are not damaged.

Advantages

- Extremely gentle transport
- Kernels and stones are not damaged
- Excellent self-priming capacity of up to 6 mwc (6-meter water column)
- Transports whole stone fruits
- Transports hot distiller’s wash (up to 100 degrees Celsius)
- Compact, mobile design
- Vibration-free operation due to special hollow tube
- Shaft sealed with compression packing
- All pumps type SMH 50 and higher are equipped with a pole reversal motor protection circuit breaker
- Optional: Frequency converter for speed control



Type SMH 20

- Medium: Fluids, pome fruit mash, wine yeast, hot water
- Delivery rate: 2,500 and 5,000 l/h (water)
- Motor output: 0.7 - 1.1 kW
- Forward/reverse operation
- Connection: NW 32/32

Type SMH 50

- Medium: Fluids, pome fruits and cherries at two different speeds (700 and 1,400 rpm)
- Delivery rate: 5,000 and 10,000 l/h (water)
- Motor output: 1.0/1.9 kW
- Forward/reverse operation
- Equipped with motor protection circuit breaker
- Connection: NW 65/65 or 65/90

Type SMH 100

- Medium: Fluids, pome fruits, stone fruits (including plums) at two different speeds (700 and 1,400 rpm)
- Delivery rate: 10,000 and 20,000 l/h (water)
- Motor output: 2.4/3.5 kW
- Forward/reverse operation
- Equipped with motor protection circuit breaker
- Connection: NW 65/65 or 65/90

Other Construction Types	Delivery Rate
SMH 200	15,000 and 30,000 l/h (water)
SMH 380	20,000 and 40,000 l/h (water)

SZH Series

Pumps with large, rectangular funnel inlet opening and feeder screw. The SZH series is designed to easily and efficiently transport products with a high degree of solid content as well as mash, yeast and filter cakes. Pumps from this series can be utilized as sludge pumps with a mounted funnel and fluid pumps with a closed funnel inlet opening and threaded connection. In addition, they greatly facilitate the preparation and pumping of pome fruits or Jerusalem artichokes. Williams pears can be processed without prior mashing.

Advantages

- Low rotational speeds allow extremely gentle preparation and transport of stone fruits
- Stones are not damaged
- Excellent self-priming capacity of up to 6 mwc (6-meter water column)
- Transports hot distiller's wash (up to 100 degrees Celsius)
- Compact, mobile design
- Vibration-free operation due to special hollow tube
- Shaft sealed with compression packing
- All pumps are equipped with a pole reversal motor protection circuit breaker
- Optional: Frequency converter for speed control

SZH Series Construction Types	Delivery Rate
SZH 100	5,000 and 10,000 l/h (water)
SZH 200	7,500 and 15,000 l/h (water)
SZH 380	10,000 and 20,000 l/h (water)
SZH 750	15,000 and 30,000 l/h (water)





Stainless Steel Centrifugal Pump

- Medium: Alcohol
- Output: max. 5 m³/h, max. 3.5 bar
- Self-priming
- Design: Mobile, varnished frame, equipped with motor protection circuit breaker
- Material: All parts that come into contact with the medium are made of grade 1.4301 polished stainless steel
- Shaft sealing: Piston ring seal
- Motor: Three-phase current motor 230/400 volt, 1.1 kW, 2,800 rpm
- Connections: DN 25, DIN 11851
- Electronic frequency control for adjusting the rotational speed and output from 0 - 5.000 l/h



Holstein Submersible Centrifugal Pump

For stirring mash in barrels of up to 220 l capacity and for filling the still

- Medium: Stone fruits (including plums) and highly viscous fruit mashes
- Stones are not damaged
- Made entirely of stainless steel
- Ultra convenient and easy operation
- Extremely high delivery rate
- Safe to run dry

Distiller's Wash Pumps

Type HZP Distiller's Wash Pump Made by Holstein

- Suitable for hot distiller's wash from pome and stone fruits, grain, yeast and Jerusalem artichokes
 - Pump housing and impeller wheel made of solid stainless steel
 - Intake pipe NW 100
 - Outlet pipe NW 65
 - Stainless steel motor casing
 - Shaft sealed with compression packing
- Connections upon request

Type HSP Distiller's Wash Pump

- Suitable for hot distiller's wash from grain, yeast, pome fruits and Jerusalem artichokes
 - Pump housing, shaft and impeller wheel made of stainless steel, NW 65 connection thread
 - Open impeller
 - Piston ring seal
 - Max. temperature = 110°C
 - Motor: 1.1 kW/400 V
 - Equipped with plug and switch
- Connections upon request

Type ZPG Distiller's Wash Pump

- Suitable for hot distiller's wash from pome and stone fruits, grain, yeast and Jerusalem artichokes
- Pump housing made of gray cast iron
- Shaft sealed with compression packing
- 400 V/1.3 kW

Accessories

- Stainless steel adapter piece 3/4" x NW 75
- Heat-resisting spiral hose made of rubber at "push" and "pull" side
- Intake pipe and outlet pipe



Wash, Convey, Grind

Stainless Steel Fruit Washing Unit with Grinding Mill Made by Holstein

Particularly well-suited for washing and conveying apples and pears. A screw conveyor transports the fruit from the washing container to the mounted grinding mill. The cutting sieves, which are designed for rapid retooling, make the unit suitable for both coarse and fine milling.

- Output up to 3,000 kg/h, alternatively up to 6,000 kg/h
 - Equipped with overflow protection and feeder bowl for hydraulic juice presses
- There is also a fruit washing unit variant **without** a grinding mill. With this unit, the fruit is transported to the masher via the elevator and fed to the fermentation tank by means of a mash pump.



Stainless Steel Inclined Conveyor with Washing Unit Made by Holstein

Inclined conveyor with washing unit and frequency converter for infinitely variable speed control. Particularly suitable for gently transporting fully ripe Williams pears, stone fruits, berries and tomatoes.

The washed fruits are transported directly to the sieve juicer or masher.

- Mobile
- Up to 1,500 kg/h output



Stainless Steel Type H 65 Hydraulic Juice Press Made by Holstein

High yield and efficiency – our H 65 juice press with a tub for press cloths. Suitable for pressing fruits, grapes, berries and vegetables. Quick juice draining through the press rack segmented by several press grates. Highly aromatic juices, extreme efficiency.

- Up to 1,200 kg/h output
- With 24 press inserts 65 x 65 cm
- 22 press cloths 100 x 100 cm





Stainless Steel Sieve Juicer Made by Holstein

Sieve juicer for removing stones from stone fruits such as plums, mirabelles and cherries, and for straining pears. For removing cores and stems – also suitable for pre-processing fruits for jam production as well as for sieving berries and tomatoes. Equipped with sieve drums of different sizes, depending on the fruits to be processed.

- Various motor sizes available: 5.5 kW - 7.5 kW
- Output depends on ripeness and motor variant: approx. 1,000 to 3,000 kg/h



Stainless Steel Fruit Masher (Professional Model)

Stainless steel fruit masher with a **professional** edge. Easy and efficient grinding of apples, pears and quinces. The degree of grinding is infinitely variable. The design and construction of this all-purpose stainless steel masher makes it very easy to clean.

Output	Motor Output	Speed	Outlet Height	Overall Height
4,000 - 5,000 kg/h	5.5 kW/400V	1,500 rpm	580 mm	1,360 mm



Barrel Masher for Apples and Pears

- Made entirely of stainless steel
- For placing on top of small barrels
- Lightweight, yet still highly efficient
- Suitable for preparing mash and producing juice
- Ideal degree of grinding for producing juice
- Weight: approx. 25 kg
- Output: 1,000 - 1,500 kg/h

Cutting Mill for Pome Fruits

- For hobby and semi-professional use
- Cuts pome fruits into large chunks
- Ideal degree of grinding for producing juice in combination with a hydropress
- Suitable for apples, pears and quinces
- Easy to clean and transport
- Funnel and base made from indestructible PE plastic
- Output: approx. 1,000 kg/h

Height	Length	Width	Outlet Height	Weight
1,250 mm	514 mm	586 mm	380 mm	25 kg

Glass-fiber Reinforced Rectangular Container – Color: Green

100 mm	780 mm	520 mm	300 mm	7 kg
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Hydropress

The easy, convenient and energy-saving way to press fruit using water pressure. Simply connect the garden hose and open the water tap. The standard water pressure of 2.5 - 3 bar generates a pressure of up to 40 tons, which can be controlled by regulating the water flow at the tap.

- Press basket is made of sturdy stainless steel
- Water bag made from highly elastic natural rubber
- Pressure-relief valve protects the unit from overloading
- Supply: GEKA quick-action coupling R 3/4"
- 3/4" drain ball valve with hose nozzle
- Included in delivery: Press, press bag and spray guard

Volume	Height	Length x Width	Outlet Height	Weight
20 l	820 mm	410 x 410 mm	300 mm	13 kg
40 l	900 mm	480 x 480 mm	300 mm	18 kg
90 l	1,070 mm	590 x 590 mm	300 mm	28 kg
180 l	1,315 mm	722 x 945 mm	350 mm	72 kg

The 180 liter hydropress is mobile and can be tipped to make it easier to empty the pomace or marc.



Mash Transport Cart

- Made entirely of stainless steel
- Equipped with large-sized balloon tires
- Equipped with expandable partition walls, prevents cargo from spilling over during transport
- Max. filling volume: 240 l
- Low-height design, fits under any mash outlet



FWM Bottle Washing Unit

Suitable for semi-automatic washing of the inside and outside of bottles with varying sizes and diameters.

Both the ergonomically designed housing and the frame are made of stainless steel. The unit features two washing stations.

- Nominal output: approx. 400 bottles/h





Accessories

Mash Pump Accessories

Fruit Funnels for Mash Pumps

Various sizes depending on pump type

Complete Range of Replacement Parts / Repairs

For pumps manufactured by Allweiler, Netzsch, Kiesel
E.g., stators, rotors and joints

Hoses

Plastic Spiral Hose for Mash

Equipped with red spiral for heavy-duty loads

Heat-resisting Rubber Spiral Hose

Equipped with wire spiral for hot distiller's wash

Rubber Hoses

For water, must, grain wash; high-quality

Pipe Fittings

Threaded Pipe Fitting

Brass, 1/3 fitting, NW 65, NW 50

Pipe Fitting with Flare Nut

Brass, 2/3 fitting, NW 65/NW 65, NW 65/NW 50

Adapter Piece

Brass, NW 65/90 screwed male thread

Elbow Fitting

Stainless steel, NW 65

Elbow for Mash

Stainless steel, suitable for mash hose, attaches to the feeder opening

Distillery Unit Accessories

Polyphosphate Sluice Gate

To prevent lime deposits in piping, heat exchangers and dephlegmators

Gear Drive Agitator

Output adjusted depending on still volume. Can be retrofitted.

Fully Automatic Head, Heart and Tail Cut Separator

The head cut is automatically separated. Upon reaching the predefined alcohol concentration, the heart cut is automatically switched to the tail cut. The separator is made of stainless steel. Power connection: 220 V. Internally, the device uses 24 V and is thus extremely safe to operate.

Complete Range of Replacement Parts for Your Distillery Unit, Including Third-party Equipment

Drain ball valves, instruments, fittings, screws, seals, washers, viewing windows, and much more

Boiling Tank for Producing Jam

Alternative uses: Beer brewing, juice pasteurization, cheese production

- High-quality tank made of copper and stainless steel
- Water bath made of stainless steel
- Heating: Wood, gas or electrical
- Filling capacity as required
- With dust cover
- Agitator, agitator blades with silicone wipers



Stainless Steel Mash Preparation and Fermentation Tank

- For producing grain schnapps and whiskey
- For safe preparation of mash from mealy materials such as, e.g., grain
- Double-wall construction facilitates easy mash preparation and convenient cleaning
- Sturdy design with immersion cap
- Mash outlet with 1 1/2" drain ball valve

Volume	Diameter	Height without Feet	Height with Feet
510 l	850 mm	1,060 mm	1,410 mm
600 l	950 mm	1,060 mm	1,410 mm
750 l	1,050 mm	1,060 mm	1,410 mm
950 l	1,050 mm	1,300 mm	1,650 mm

Optional:

- Stainless steel feet
- Thermometer
- Agitator with swiveling device
- Permanently installed agitator



Type Cadurex Water Softener

- Softened water prevents distilled beverages from clouding
- Device is made of PVC and operates without pressure
- Output: approx. 600 l at 20° dH (German Hardness)
- After the output volume has been reached, the resin filling must be regenerated



Distillation Test Unit

- For determining the alcohol content of wine, must and liqueurs





Electric Stainless Steel Circular Filter

- Available in 140 mm and 220 mm diameter versions
- Suitable for distillates, distilled beverages, liqueurs, wine and must
- Output: 60 - 120 l/h



Stainless Steel Layer Filter

- Layer filter 20 x 20 cm, mobile
- Frame, drip tub, end plates, connections, valve and centrifugal pump made of stainless steel
- Filter plates are made from food-safe plastic
- Output: 300 - 500 l/h



Alcohol Gauge

- With different measurement ranges
- With and without temperature correction
- Calibrated and calibratable versions available as well

Oechslemeter

- With and without temperature correction
- For determining the extract content of juices or sugar-containing solutions



Saccharimeter

- With and without temperature correction
- For determining the extract content of juices or sugar-containing solutions
- For determining the attenuation limit

Manual Refractometer

- For determining the extract content of unfermented mashes



Enolmatic Vacuum Bottle Filling Unit

- For quick and easy filling of juices, wine, must, distillates, oil and sauces
- Output: up to 200 bottles/h
- Suitable for bottles from 0.2 l - 1.0 l
- Adjustable filling height
- Automatic switch-off

Stainless Steel 4-head Bottle Filling Unit

- Up to 600 bottles/hour
- For cold and hot filling
- Fills bottles to the brim
- No suctioning
- Adjustable to any bottle height
- Can be combined with a bag-in-box filling unit



Bottle Draining Rack

- For 77 bottles
- Made from plastic
- Sturdy, tilt-resistant
- Space-saving
- Optimal draining



Manual Labeling Machine

- For pulling through long and wide labels
- Glue is applied to the labels



Electric Capsule Shrinker

- Ideally suited for quick shrinking of shrink capsules
- Manual, with handle

Types

400 W

700 W



Pull Brush for Barrels

- Semicircular brush for cleaning barrels



Swivel Head Scrubbing Brush

- Manual cleaning device for cleaning the inside of distillery units
- Cleans the still of all dirt particles
- Mounted swivel joint lets you clean all corners





Storage

Stainless Steel Bucket

- Made of high-grade stainless steel, seamless
- With standing ring and engraved liter scale



Stainless Steel Jugs

- Extremely well-suited for storing and transporting distillates, liqueurs, salad and cooking oils, wine, juice, etc.
- With two carrying handles
- **Seamlessly welded (not beaded), no dirt-collecting gap between container wall and bottom**
- Made of high-grade stainless steel
- With rounded floor edges
- Easy to clean
- With seal and protective cap
- With welded 1/2" ball sleeve

Volume

5 l
10 l
15 l
30 l
50 l
75 l
100 l



Glass Balloon Flasks

- Without or with outlet with hose cock and pinch cock
- Air filter and stackable conifer wood racks available as accessories

Volume

5 l
10 l
15 l
25 l
50 l



Sealable Barrels

- Made from plastic (PE)
- Color: Blue, food-safe
- Black clamping lid

Volume

30 l with handles
60 l with handles
120 l
220 l

Pallet Container 1000 L

- Made of high-molecular low-pressure polyethylene
- Food-safe
- NW 400 mm inlet opening with screw closure
- Sturdy steel tube frame
- Can be stacked three at a time when stored, stacks of two possible during transport
- Sturdy wood pallet
- Replaceable 2" outlet valve
- Sealed screw cap with sealing ring, with outlet elbow
- L/W/H = 120 / 100 / 117 cm



Variable Capacity Tank

- Equipped with racking port
- Optional: available with or without feet as well as drain port
- All containers are delivered without floating lid and slip lid (available as accessories)
- For gentle storage of wines, fermentation musts and liqueurs
- For gentle fermentation of must and fruit mashes
- Floating lid protects the surface against oxidation and film-forming yeast
- Inflatable silicone hose for sealing
- Slip lid protects against dirt and dust

Volume

220 l
290 l
300 l
530 l
675 l
910 l
1,100 l
1,600 l

Larger sizes available upon request



Stainless Steel Storage Tank

- For storing distillates, liqueurs and other fluids
- Equipped with racking port
- Filling dome: 220 mm
- Optional: available with or without feet as well as drain port
- Please order outlet tap separately
- Larger tanks available upon request

Volume

100 l
240 l
330 l
525 l
625 l



General Business Terms and Conditions

1.0 GENERAL PROVISIONS

- 1.1 Our deliveries are subject exclusively to the following terms and conditions.
- 1.2 To become effective, any changes to these terms and conditions must be confirmed by us in writing.
We are entitled to withdraw from or terminate contracts, without giving any reason, if delivery to the customer poses a financial risk.
- 1.3 Our offers are subject to sale and confirmation as regards price, delivery options and delivery times. We reserve the right to modify the technical properties, features or other characteristics of our products at any time, provided said changes and modifications do not affect their functionality.
- 1.4 The purchaser of our products is responsible for checking and complying with any questions and issues related to legal regulations and requirements.
- 1.5 The information provided in this catalog corresponds to our experience and knowledge at the time of publishing. Arnold Holstein GmbH does not guarantee that the products can be used without prior careful and thorough testing, as described above, or that patent rights are not violated by using the products.
- 1.6 We do not assume any liability for misprints or other errors. We reserve the right to change prices and technical details at any time.
- 1.7 The specified dimensions are approximations; form, shape, color and filling capacity deviations may occur.

2.0 DELIVERIES

- 2.1 We deliver ex warehouse from Markdorf (Germany) or ex manufacturing plant. Specified delivery dates and times are non-binding.
- 2.2 Our products are shipped using a freight forwarding, postal or parcel service company of our choice. In view of the risk of breakage, breakable or fragile products are only shipped using a freight forwarder.
- 2.3 If the customer insists on less expensive delivery via a parcel service company, the recipient shall bear the risk of breakage.
- 2.4 If the recipient cannot be reached at the time the goods are delivered, the recipient shall bear the costs for a second delivery attempt (and any further delivery attempts).
- 2.5 Subsequent deliveries are not carried out automatically, but only upon request and at the cost of the customer.
- 2.6 The goods must be immediately inspected upon receipt. Any defects or deficiencies, e.g. damages incurred during transport, have to be confirmed by the carrier. Goods accepted "with reservation" are void. Complaints, including a description of the defects or deficiencies, have to be submitted immediately in writing, but no later than 2 days after delivery. Defects or deficiencies that the customer cannot detect within the period of 2 days ("hidden defects") have to be reported in writing to Arnold Holstein GmbH immediately upon identification, including a description of the defects or deficiencies, but no later than 8 days after the date of delivery.
- 2.7 If the wrong goods are delivered, please notify us in advance by phone. We will then pick up the properly packaged and transportable items at our cost, which is significantly less expensive than you sending the items as returned carriage forward.
- 2.8 All goods are shipped at the risk of the purchaser and only insured upon express request.

3.0 RESERVATION OF TITLE

- 3.1 All delivered goods remain our property until payment has been made in full.
- 3.2 If the goods are resold before the purchase price has been paid in full, the claims of the purchaser arising from reselling the goods are transferred to us.

4.0 COMPLAINTS AND RETURNS

- 4.1 Complaints will only be accepted if they are submitted immediately (no later than 1 week upon receipt of the goods) in writing or in verbal form. After consulting with us, the damaged goods will be returned at no charge to you. If goods are returned due to wrong orders, we will deduct a processing fee in the amount of 20% of the previous value of the goods. In general, special orders cannot be returned at all.

5.0 PLACE OF PERFORMANCE, PLACE OF JURISDICTION

- 5.1 The place of performance for deliveries and payments is Markdorf, Germany. In all cases, including private customers, the place of jurisdiction is Überlingen, Germany. These general business terms and conditions are governed by the law of the Federal Republic of Germany.

arnold holstein

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